Dec. 12, 2023 – Landlord Information Meeting





Agenda

Brief Introduction

NSPIRE – National Standards Physical Inspection of Real Estate *Overview of time frame and changes in the HUD inspection process

CDA strategic goal to increase landlord participation

Landlord Resources for the upcoming 2024 MN Tenant-Landlord Laws

Landlord Portal

Questions



HQS

Housing Quality Standards

NSP RE

Location Focus

Defined basic quality housing standards based on 13 key aspects (General Regulations and HUD 52580-A)



Living Room Kitchen Bathroom Other Room Used for Living All Secondary Heating and Plumbing

Deficiency Types

Health and Safety Non-Health and Safety



FOCUS

INSPECTION



DEFICIENCIES

Resident Focus

Designed to focus on resident health and safety while addressing the increase in multifamily properties and tenant and project-based vouchers

National Standards for the Physical Inspection of Real Estate

3 InspectionTypes/ 3 Inspection Areas

Inspection Types: Annual Self-Inspection Critical-to-Quality Critical-to-Quality Plus

Inspectable Areas: Outside Inside Unit

3 Deficiency Categories

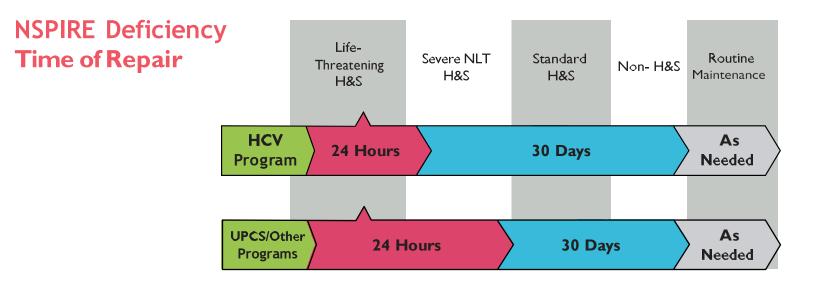
Condition and Appearance Function and Operability Health and Safety

Rationales:

Deficiencies based on rationales, or clear and concise explanations of the potential risk a defect presents







HQS Deficiency Time of Repair

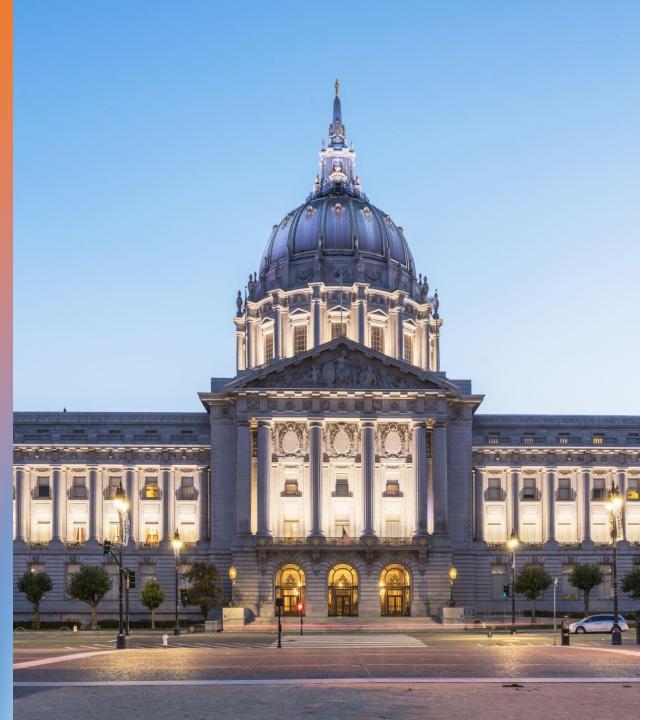
Health & Safety	Er	nergency/High Priority	Non-Health-&-Safety
24 Hours		Varies by Admin Plan	30 Days





Tips for a successful CDA inspection

- Frequently failed items: inoperable smoke/CO2 detectors (check batteries), toilets not secured to the floor, missing light bulbs, GFCI outlets not tripping, broken cabinetry in kitchen or bathroom, peeling paint/ceiling texture, particularly in bathrooms, rotting/peeling deck boards.
- Property manager to contact client at least 48 hours prior to inspection to see if there are any concerns and/or remind the client to be home and available to avoid a No Show/Failed Inspection.
- If possible, have maintenance staff accompany the inspector and be available to work on the easy fixes to the unit while the inspection is happening.
- Conduct a property management inspection annually in order to help maintain your unit and address issues as they occur.
- Let us know what WE can do to help you improve the inspections. Keep communication open with CDA staff for any concerns regarding the inspection (scheduling days/times, questions on the inspection procedure, results notification).



Minnesota Tenant-Landlord Laws Enacted During the 2023 State Legislative Session

Homeline provides free and low-cost legal services to tenants throughout the state of Minnesota.

- Privacy Rights Notice to Enter
- Emergency Repair List
- Fee Disclosure disclose non-optional fees in lease and advertising and including it as "Total Monthly Rent"
- Landlords must issue a 14-day written notice before filing evictions for on payment of rent.
- No Pet Declawing

https://homelinemn.org/wp-content/uploads/2023/06/HOME-Line-2023-Legislative-Summaryv2.pdf



Landlord Retention Planning Landlord Outreach & Recruitment

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Agency Details	Register with Another Agency	My Profile	Unit Info	I want to: Update Contact Information
Caseworker Info	Documents	Upload Documents	Unit Inspections	
My Ledger	Unit Holds and Abatements	EFT Setup	Landlord FAQ	

Website addresses: https://nanmckay.com/nspire

https://www.us-hc.com/inspections/hud-nspire-inspections/

NSPIRE: https://www.hud.gov/program_offices/public_indian_housing/reac/nspire?

https://usinspectiongroup.com/reacpreptraining/

https://homelinemn.org/wp-content/uploads/2023/06/HOME-Line-2023-Legislative-Summary-v2.pdf

https://homelinemn.org/category/trainings

https://scottcda.org

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